**Report: 1**

**Component / Module: Login page**

**Reporter: Swastika Thapa**

**Date: 20-05-2024**

**Reviewer: Paramanand Lal Karn**

**Date:**

|  |  |
| --- | --- |
| **Defect ID** | M\_05 |
| **Defect Title** | Didn't send any email to reset my password |
| **Defect Description** | When I enter my email to reset my password through the "**Forgot Password?**" link, the system should send a password reset link to my email, but it doesn't send any email, so I can't reset my password. |
| **Steps to reproduce** | 1. Click URL “**magento.softwaretestingboard.com**” (URL must be right or valid). 2. Click the “**Sign In**” link 3. Click “**Forgot Your Password?**” 4. Enter a valid **email.** 5. Click the **“Reset My Password”** button**.** 6. Check your Email Box. |
| **Expected Result** | An email with a password reset link should be sent to the email inbox for resetting the password. |
| **Actual Result** | The system didn't send any password reset link to my email inbox. |
| **Evidence/attachment** | SS: |
| **Severity** | Low |
| **Priority** | High |
| **Module affected** | Sign In/ Forgot Password? |
| **Environment** | OS: Windows (x86) 11  Browser: Chrome 124.0.6367.208  Window size: 1536x730  Device: HP Laptop |
| **Reported by** | Swastika Thapa |
| **Reported on** | 20-05-2024 |
| **Status** | New |
| **Assigned To** | Developer ABC |

**Report: 2**

**Component / Module: Sign in Page**

**Reporter: Swastika Thapa**

**Date: 26-05-2024**

**Reviewer: Paramananda Lal Karn**

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| --- | --- |
| **Defect ID** | M\_12 |
| **Defect Title** | Incorrect Email Not Rejected for reset password. |
| **Module affected** | Sign In Page |
| **Reporter** | Swastika Thapa |
| **Reported on** | 26-05-2024 |
| **Status** | New |
| **Assigned To** | Developer ABC |
| **Defect Description** | The "**Forgot Password**" feature lets anyone try to reset a password with any email address. Even user without account can use Forgot password features. |
| **Steps to reproduce** | 1. Click sign in link.  2. Click **Forgot Password** button.  2. Enter not-exist email.  3. Click the **Reset my Password** button. |
| **Expected Result** | The system should reject the request to reset a password for a non-existent account and display an error message indicating the email address is not associated with an account. |
| **Actual Result** | System accepts that email and display "**If there is an account associated with karna@gmail.com you will receive an email with a link to reset your password.**" message. |
| **Evidence/attachment** | SS: |
| **Severity** | Low |
| **Priority** | Low |
| **Environment** | OS: Windows (x86) 11  Browser: Chrome 124.0.6367.208  Window size: 1536x730  Device: HP Laptop |

**Report: 3**

**Component / Module: Sign in Page**

**Reporter: Swastika Thapa**

**Date: 26-05-2024**

**Reviewer: Paramananda Lal Karn**

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| --- | --- |
| **Defect ID** | C\_023 |
| **Defect Title** | After completing a purchase, the system displays a "pending" order status. |
| **Module affected** | Sign In Page |
| **Reporter** | Swastika Thapa |
| **Reported on** | 26-05-2024 |
| **Status** | New |
| **Assigned To** | Developer ABC |
| **Defect Description** | The system displays a "**Thank you for your purchase!**" message after checkout, but the order status in the user's  account page shows as "**pending**." |
| **Steps to reproduce** | 1. URL: magento.softwaretestingboard.com  2. Open the website.  3. Navigate to the Product Page  4. Select a specific product.  5. Click the cart icon.  6. Click the **Proceed to Checkout** button.  7. Fill up the shipping address.  8. Select shipping method  9. Click next button  10. Click the **Place to Order** button. |
| **Expected Result** | After a successful purchase, the order status should update to reflect that (e.g., "processing," "shipped"). |
| **Actual Result** | After a successful purchase, the system displays "**Thank you for your purchase!**", while the product status display "**pending**" implies the order is still being processed or not yet confirmed. |
| **Evidence/attachment** | SS: |
| **Severity** | Low |
| **Priority** | Low |
| **Environment** | OS: Windows (x86) 11  Browser: Chrome 124.0.6367.208  Window size: 1536x730  Device: HP Laptop |

**Report: 4**

**Component / Module: Home page/ Search Function**

**Reporter: Swastika Thapa**

**Date: 20-05-2024**

**Reviewer: Paramananda Lal Karn**

|  |  |
| --- | --- |
| **Defect ID** | S\_14 |
| **Defect Title** | Searching for a product does not display matching products. |
| **Module affected** | Home page/ Search Function |
| **Reporter** | Swastika Thapa |
| **Reported on** | 20-05-2024 |
| **Status** | New |
| **Assigned To** | Developer ABC |
| **Defect Description** | When I search for a suggested product name by system, the system does not display products based on the  entered the product’s name. |
| **Steps to reproduce** | 1. Click valid URL 2. Click magento.softwaretestingboard.com 3. Entered keywords 4. Tap suggested Keywords 5. Click the search button |
| **Expected Result** | A system must show the exact product based on the entered name. |
| **Actual Result** | The system didn't display the exact product based on the entered keyword. |
| **Evidence/attachment** | SS: |
| **Severity** | Low |
| **Priority** | High |
| **Environment** | OS: Windows (x86) 11  Browser: Chrome 124.0.6367.208  Window size: 1536x730  Device: HP Laptop |

**Report: 5**

**Component / Module: Home page/ Cart Function**

**Reporter: Swastika Thapa**

**Date: 26-05-2024**

**Reviewer: Paramananda Lal Karn**

|  |  |
| --- | --- |
| **Defect ID** | C\_070 |
| **Defect Title** | Selecting a different colour option doesn't update the product image to show that colour on all sides. |
| **Module affected** | Home page/ Cart Function |
| **Reporter** | Swastika Thapa |
| **Reported on** | 26-05-2024 |
| **Status** | New |
| **Assigned To** | Developer ABC |
| **Defect Description** | When I select a different colour for the product, only the main image changes. The remaining images don't update to show the chosen colour. |
| **Steps to reproduce** | 1. URL: magento.softwaretestingboard.com  2. Open the website.  3. Navigate to the home page.  4. Hover on women  5. Click to tops>>Jacket  6. Click on Juno Jacket  7. Choose the green colour. |
| **Expected Result** | Product colour needs to change with all product image angles. |
| **Actual Result** | When I select a colour, only the main product image changes. The remaining images, showing the product from different angles, don't update to reflect the chosen colour. |
| **Evidence/attachment** | SS: |
| **Severity** | Low |
| **Priority** | High |
| **Environment** | OS: Windows (x86) 11  Browser: Chrome 124.0.6367.208  Window size: 1536x730  Device: HP Laptop |

**Report: 6**

**Component / Module: Home page/ Cart Function/Shipping Method**

**Reporter: Swastika Thapa**

**Date: 26-05-2024**

**Reviewer: Paramananda Lal Karn**

|  |  |
| --- | --- |
| **Defect ID** | C\_018 |
| **Defect Title** | System-forced Single Shipping Method |
| **Module affected** | Home page/ Cart Function/Shipping Method |
| **Reporter** | Swastika Thapa |
| **Reported on** | 26-05-2024 |
| **Status** | New |
| **Assigned To** | Developer ABC |
| **Defect Description** | The system displays two shipping methods: **Table Rate** and **Flat Rate**. However, when I select the Table Rate option, the system automatically reverts the selection to Flat Rate. Only one shipping method is automatically chosen for my order. I cannot select another shipping option. |
| **Steps to reproduce** | 1. URL: magento.softwaretestingboard.com  2. Open the website.  3. Navigate to the Product Page  4. Select a specific product.  5. Click the cart icon.  6. Click to Proceed to Checkout button.  7. Fill up the shipping address.  8. Select the table rate method |
| **Expected Result** | The system functionality should allow users to choose the table rate shipping option. |
| **Actual Result** | Two shipping methods are listed, but only the **Flat-rate**  shipping method is automatically selected. You cannot choose another option. |
| **Evidence/attachment** | SS: |
|  |  |
| **Severity** | Low |
| **Priority** | High |
| **Environment** | OS: Windows (x86) 11  Browser: Chrome 124.0.6367.208  Window size: 1536x730  Device: HP Laptop |

**Report: 7**

**Component / Module: Home page/ Cart Function/Payment Method**

**Reporter: Swastika Thapa**

**Date: 26-05-2024**

**Reviewer: Paramananda Lal Karn**

|  |  |  |
| --- | --- | --- |
| **Defect ID** |  | C\_020 |
| **Defect Title** |  | Payment methods are not available |
| **Module affected** |  | Home page/ Cart Function/Payment Method |
| **Reporter** |  | Swastika Thapa |
| **Reported on** |  | 26-05-2024 |
| **Status** |  | New |
| **Assigned To** |  | Developer ABC |
| **Defect Description** |  | The checkout process skips the step for selecting a payment method. Clicking "Place Order" redirects to a successful purchase page, even without processing the payment interface. |
| **Steps to reproduce** |  | 1. URL: magento.softwaretestingboard.com  2. Open the website.  3. Navigate to the Product Page  4. Select a specific product.  5. Click the cart icon.  6. Click to Proceed to Checkout button.  7. Fill up the shipping address.  8. Select shipping method  9. Click next button  10. Click the **Place Order** button. |
| **Expected Result** |  | The system must provide a payment methods interface. |
| **Actual Result** |  | Clicking the "Place Order" button skips the payment method selection and redirects directly to a successful purchase page. |
| **Evidence/attachment** |  | SS: |
| **Severity** |  | High |
| **Priority** |  | High |
| **Environment** |  | OS: Windows (x86) 11  Browser: Chrome 124.0.6367.208  Window size: 1536x730  Device: HP Laptop |

**Report: 8**

**Component / Module: Sign up Page**

**Reporter: Swastika Thapa**

**Date: 26-05-2024**

**Reviewer: Paramananda Lal Karn**

|  |  |
| --- | --- |
| **Defect ID** | TC\_104 |
| **Defect Title** | Accept space before the First name |
| **Module affected** | Sign up/ First name field |
| **Reporter** | Swastika Thapa |
| **Reported on** | 26-05-2024 |
| **Status** | New |
| **Assigned To** | Developer ABC |
| **Defect Description** | During account creation, the system allows spaces before the first name, and the system does not perform validation for leading spaces in the first name field. |
| **Steps to reproduce** | 1. Open the website with a valid URL  2. Navigate to the home page.  3. Click the Create an Account link.  4. Enter the space before the First name.  5. Fill up other fields.  6. Click the "**Create an Account**" button. |
| **Expected Result** | The system shouldn't accept space before the First name. |
| **Actual Result** | The system accepts space before the first name. |
| **Evidence/attachment** | **SS**: |
| **Severity** | Low |
| **Priority** | High |
| **Environment** | OS: Windows (x86) 11  Browser: Chrome 124.0.6367.208  Window size: 1536x730  Device: HP Laptop |

**Report: 9**

**Component / Module: Sign Up page**

**Reporter: Swastika Thapa**

**Date: 26-05-2024**

**Reviewer: Paramananda Lal Karn**

|  |  |
| --- | --- |
| **Defect ID** | TC\_105 |
| **Defect Title** | The system accepts special characters as a first name. |
| **Module affected** | Sign-up page/First name field |
| **Reporter** | Swastika Thapa |
| **Reported on** | 26-05-2024 |
| **Status** | New |
| **Assigned To** | Developer ABC |
| **Defect Description** | The system allows special characters like @##$$ in the First name during account creation and displays a successfully registered account message. |
| **Steps to reproduce** | 1. Open the website with a valid URL  2. Navigate to the home page.  3. Click the Create an Account link.  4. Enter First name with a special character.  5. Click the "Create an Account" button |
| **Expected Result** | The system shouldn’t accept First names with special characters. |
| **Actual Result** | The system accepts First names with special characters. |
| **Evidence/attachment** | SS: |
| **Severity** | Low |
| **Priority** | High |
| **Environment** | OS: Windows (x86) 11  Browser: Chrome 124.0.6367.208  Window size: 1536x730  Device: HP Laptop |

**Report: 10**

**Component / Module: Sign up page/ Password Field**

**Reporter: Swastika Thapa**

**Date: 26-05-2024**

**Reviewer: Paramananda Lal Karn**

|  |  |
| --- | --- |
| **Defect ID** | TC\_110 |
| **Defect Title** | Passwords are not limited in length. |
| **Module affected** | Sign up page/ Password Field |
| **Reporter** | Swastika Thapa |
| **Reported on** | 26-05-2024 |
| **Status** | New |
| **Assigned To** | Developer ABC |
| **Defect Description** | There is no limit on how long a password can be. This means  users can create very long passwords. |
| **Steps to reproduce** | 1. Open the website with valid URL  2. Navigate to home page.  3. Click Create an Account link.  4. Enter a long password.  5. Fill up another field.  6. Click "**Create an Account**" button. |
| **Expected Result** | System should have limitation in password. |
| **Actual Result** | System accepts very long length password. There isn’t length restriction of password. |
| **Evidence/attachment** | SS: |
| **Severity** | Low |
| **Priority** | High |
| **Environment** | OS: Windows (x86) 11  Browser: Chrome 124.0.6367.208  Window size: 1536x730  Device: HP Laptop |

**Report: 11**

**Component / Module: Sign Up Page/ Password Field**

**Reporter: Swastika Thapa**

**Date: 26-05-2024**

**Reviewer: Paramananda Lal Karn**

|  |  |
| --- | --- |
| **Defect ID** | TC\_114 |
| **Defect Title** | The password field doesn't have visibility toggle  Icon |
| **Module affected** | Sign Up Page/ Password Field |
| **Reporter** | Swastika Thapa |
| **Reported on** | 26-05-2024 |
| **Status** | New |
| **Assigned To** | Developer ABC |
| **Defect Description** | Password field doesn't have visibility toggle icon to hide and  show the password. |
| **Steps to reproduce** | 1. Open the website with valid URL  2. Navigate to home page.  3. Click Create an Account link.  4. Enter the password. |
| **Expected Result** | Visibility eye icon should present at password field. |
| **Actual Result** | The password field doesn't have an "eye" icon to see the characters. |
| **Evidence/attachment** | SS: |
| **Severity** | Low |
| **Priority** | High |
| **Environment** | OS: Windows (x86) 11  Browser: Chrome 124.0.6367.208  Window size: 1536x730  Device: HP Laptop |

**Report: 12**

**Component / Module: Sign Up Page/ Password Field**

**Reporter: Swastika Thapa**

**Date: 26-05-2024**

**Reviewer: Paramananda Lal Karn**

|  |  |
| --- | --- |
| **Defect ID** | TC\_115 |
| **Defect Title** | The system accepts space as a password. |
| **Module affected** | Sign Up Page/ Password Field |
| **Reporter** | Swastika Thapa |
| **Reported on** | 26-05-2024 |
| **Status** | New |
| **Assigned To** | Developer ABC |
| **Defect Description** | Systems accept space as a password which can lead to security vulnerabilities because it can be easily guessed by attackers or even accidentally entered. |
| **Steps to reproduce** | 1. Open the website with valid URL  2. Navigate to home page.  3. Click Create an Account link.  4. Enter space in the password.  5. Fill up other input field.  6. Click "Create an Account" button. |
| **Expected Result** | System should not accept space as a password |
| **Actual Result** | System accept space as a password. |
| **Evidence/attachment** | SS: |
| **Severity** | Low |
| **Priority** | High |
| **Environment** | OS: Windows (x86) 11  Browser: Chrome 124.0.6367.208  Window size: 1536x730  Device: HP Laptop |

**Report: 13**

**Component / Module: Sign Up Page/ Email Field**

**Reporter: Swastika Thapa**

**Date: 26-05-2024**

**Reviewer: Paramananda Lal Karn**

|  |  |
| --- | --- |
| **Defect ID** | TC\_116 |
| **Defect Title** | Accept non-existent email |
| **Module affected** | Sign Up Page/ Email Field |
| **Reporter** | Swastika Thapa |
| **Reported on** | 26-05-2024 |
| **Status** | New |
| **Assigned To** | Developer ABC |
| **Defect Description** | System accept non-existent email to create a account and registered fake account successfully. |
| **Steps to reproduce** | 1. Open the website with valid URL  2. Navigate to home page.  3. Click **Create an Account** link.  4. Enter random email.  5. Fill up other input field.  6. Click "**Create an Account**" button. |
| **Expected Result** | System should not accept fake email because fake account with fake email can use for malicious activities and cause  a verification issues. |
| **Actual Result** | System accepts non-existent email to  create an account and display message with successfully  registered account. |
| **Evidence/attachment** | SS: |
| **Severity** | Low |
| **Priority** | High |
| **Environment** | OS: Windows (x86) 11  Browser: Chrome 124.0.6367.208  Window size: 1536x730  Device: HP Laptop |

**Report: 14**

**Component / Module: Sign Up page/ Visual Design**

**Reporter: Swastika Thapa**

**Date: 26-05-2024**

**Reviewer: Paramananda Lal Karn**

|  |  |
| --- | --- |
| **Defect ID** | TC\_117 |
| **Defect Title** | Overall visual design isn’t appealing. |
| **Module affected** | Sign Up page/ Visual Design |
| **Reporter** | Swastika Thapa |
| **Reported on** | 26-05-2024 |
| **Status** | New |
| **Assigned To** | Developer ABC |
| **Defect Description** | Sign up interface isn’t visually appealing including, layout, white spacing, font size, font style, and length of input box. There are so many improvement areas. |
| **Steps to reproduce** | 1. Open the website with valid URL  2. Navigate to home page.  3. Click Create an Account link. |
| **Expected Result** | Signup interface should be visually appealing. |
| **Actual Result** | While the font sizes and styles are consistent, the overall visual design of the other components needs improvement to achieve a cohesive user experience. |
| **Evidence/attachment** | SS: |
| **Severity** | Low |
| **Priority** | High |
| **Environment** | OS: Windows (x86) 11  Browser: Chrome 124.0.6367.208  Window size: 1536x730  Device: HP Laptop |

**Report: 15**

**Component / Module: My Account page**

**Reporter: Swastika Thapa**

**Date: 26-05-2024**

**Reviewer: Paramananda Lal Karn**

|  |  |
| --- | --- |
| **Defect ID** | A\_17 |
| **Defect Title** | **“Edit Profile**" and "**Change Password”** redirect to the same page. |
| **Module affected** | **My Account page** |
| **Reporter** | Swastika Thapa |
| **Reported on** | 26-05-2024 |
| **Status** | New |
| **Assigned To** | Developer ABC |
| **Defect Description** | Clicking on "Edit Profile" and "Change Password" within the user account dashboard currently redirects users to the same page. |
| **Steps to reproduce** | 1. Go with a valid URL of the website  2. Click sign in link  3. Enter a valid email and password  4. Click sign in button  5. It redirects to my account page  6. Click the edit link  7. Click the change password link. |
| **Expected Result** | Clicking "Edit Profile" and "Change Password" should redirect the user to a separate page. |
| **Actual Result** | Both "Edit Profile" and "Change Password" redirect to the same page for the same function. |
| **Evidence/attachment** | SS: |
| **Severity** | Medium |
| **Priority** | Medium |
| **Environment** | OS: Windows (x86) 11  Browser: Chrome 124.0.6367.208  Window size: 1536x730  Device: HP Laptop |

**Report: 16**

**Component / Module: Home page**

**Reporter: Swastika Thapa**

**Date: 26-05-2024**

**Reviewer: Paramananda Lal Karn**

|  |  |
| --- | --- |
| **Defect ID** | H\_020 |
| **Defect Title** | Pictures of products on the homepage look messy! |
| **Module affected** | Home Page |
| **Reporter** | Swastika Thapa |
| **Reported on** | 26-05-2024 |
| **Status** | New |
| **Assigned To** | Developer ABC |
| **Defect Description** | The product images on the homepage have several issues: inconsistent sizes (some long, some short), and no space between them making them look cluttered |
| **Steps to reproduce** | 1. Visit the website with a valid URL home page. 2. Navigate to the home page. 3. Observe the product image display. 4. Notice the inconsistencies in image lengths, spacing, and file sizes. |
| **Expected Result** | The product image length should be consistent, and appropriate spacing between product images. |
| **Actual Result** | Product image length is inconsistent and no space between them. |
| **Evidence/attachment** | SS: |
| **Severity** | Low |
| **Priority** | High |
| **Environment** | OS: Windows (x86) 11  Browser: Chrome 124.0.6367.208  Window size: 1536x730  Device: HP Laptop |

**Report: 17**

**Component / Module: Product image/ Review section**

**Reporter: Swastika Thapa**

**Date: 26-05-2024**

**Reviewer: Paramananda Lal Karn**

|  |  |
| --- | --- |
| **Defect ID** | R\_010 |
| **Defect Title** | The “Submit Review" button is accessible to everyone. |
| **Module affected** | Product image/ Review section |
| **Reporter** | Swastika Thapa |
| **Reported on** | 26-05-2024 |
| **Status** | New |
| **Assigned To** | Developer ABC |
| **Defect Description** | The "Submit Review" button is accessible to all users regardless of their purchase history. This allows users who haven't purchased the product through the website to submit reviews, leading to fake or irrelevant content. |
| **Steps to reproduce** | 1. Log in to the user account.  2. Navigate to a product page.  3. Select a specific product.  4. Click the Review option.  5. Write the review.  10. Check whether the submit review  button is disabled or not. |
| **Expected Result** | The "Submit Review" button should be Visually disabled or hidden for users who haven't purchased the product through the website. |
| **Actual Result** | The system allows to click **submit review** button. |
| **Evidence/attachment** | SS: |
| **Severity** | Medium |
| **Priority** | High |
| **Environment** | OS: Windows (x86) 11  Browser: Chrome 124.0.6367.208  Window size: 1536x730  Device: HP Laptop |

**Report: 18**

**Component / Module: Product Image/ Review Section**

**Reporter: Swastika Thapa**

**Date: 26-05-2024**

**Reviewer: Paramananda Lal Karn**

|  |  |
| --- | --- |
| **Defect ID** | R\_020 |
| **Defect Title** | The review not showing on the product page. |
| **Module affected** | Product Image/ Review Section |
| **Reporter** | Swastika Thapa |
| **Reported on** | 26-05-2024 |
| **Status** | New |
| **Assigned To** | Developer ABC |
| **Defect Description** | The review I submitted for the product isn't showing up on the product page. |
| **Steps to reproduce** | 1. Log in to the user account.  2. Navigate to a product page.  3. Select a specific product.  4. Click the Review option.  5. Write the review.  6. Give a star the rating.  7. Click submit review button.  8. Check posted review appears  in the product comment box or not. |
| **Expected Result** | After submitting a review, it should displayed on the product page, allowing others to read it. |
| **Actual Result** | The review I submitted for the product isn't showing up on the  product page for others to see, although it appears in my review history on my account page. |
| **Evidence/attachment** | SS: |
| **Severity** | Medium |
| **Priority** | High |
| **Environment** | OS: Windows (x86) 11  Browser: Chrome 124.0.6367.208  Window size: 1536x730  Device: HP Laptop |

**Report: 19**

**Component / Module: Product Section/ Wishlist Page**

**Reporter: Swastika Thapa**

**Date: 26-05-2024**

**Reviewer: Paramananda Lal Karn**

|  |  |
| --- | --- |
| **Defect ID** | W\_102 |
| **Defect Title** | Wishlist product image overlaps text and buttons. |
| **Module affected** | Product Section/ Wishlist Page |
| **Reporter** | Swastika Thapa |
| **Reported on** | 26-05-2024 |
| **Status** | New |
| **Assigned To** | Developer ABC |
| **Defect Description** | The image for the added product in the Wishlist overlaps with the surrounding text and buttons, making them difficult to read and use. |
| **Steps to reproduce** | 1. Open website with valid URL  2. Navigate to Home page  3. Click any specific product.  4. Click heart icon.  5. Click on my account  6. Click on my Wishlist product  7. Check that added product is  is aligned. |
| **Expected Result** | The product that added to Wishlist should align. |
| **Actual Result** | The image of the added product in the Wishlist overlaps with the surrounding text and buttons, making them difficult to read and use. |
| **Evidence/attachment** | SS: |
| **Severity** | Low |
| **Priority** | High |
| **Environment** | OS: Windows (x86) 11  Browser: Chrome 124.0.6367.208  Window size: 1536x730  Device: HP Laptop |

**Report: 20**

**Component / Module: My Wishlist page**

**Reporter: Swastika Thapa**

**Date: 26-05-2024**

**Reviewer: Paramananda Lal Karn**

|  |  |
| --- | --- |
| **Defect ID** | W\_103 |
| **Defect Title** | Error Message After Clicking 'Add to Cart' Button" |
| **Module affected** | My Wishlist page |
| **Reporter** | Swastika Thapa |
| **Reported on** | 26-05-2024 |
| **Status** | New |
| **Assigned To** | Developer ABC |
| **Defect Description** | After clicking the "Add to Cart" button directly displays an error message, bypassing the cart interface. |
| **Steps to reproduce** | 1. Open website with valid URL  2. Navigate to Home page  3. Click any specific product.  4. Click heart icon.  5. Click on my account  6. Click on my Wishlist product  7. Click Add all to Cart button  8. Check whether product directly  add to cart. |
| **Expected Result** | After clicking the "Add to Cart" button, a cart interface should appear where users can fill in any mandatory fields (e.g., quantity, size) before confirming the addition of the product to their cart. |
| **Actual Result** | Clicking the "Add to Cart" button directly displays an error message, bypassing the cart interface. |
| **Evidence/attachment** | SS: |
| **Severity** | Low |
| **Priority** | High |
| **Environment** | OS: Windows (x86) 11  Browser: Chrome 124.0.6367.208  Window size: 1536x730  Device: HP Laptop |

**Report: 21**

**Component / Module: My Account/ My Wishlist**

**Reporter: Swastika Thapa**

**Date: 26-05-2024**

**Reviewer: Paramananda Lal Karn**

|  |  |
| --- | --- |
| **Defect ID** | W\_104 |
| **Defect Title** | ‘**Update Wishlist**' Button Not Functional |
| **Module affected** | My Account/ My Wishlist |
| **Reporter** | Swastika Thapa |
| **Reported on** | 26-05-2024 |
| **Status** | New |
| **Assigned To** | Developer ABC |
| **Defect Description** | “**Update Wishlist**" button on the Wishlist page currently does not redirect the user to a separate update page as expected. Instead, the user remains on the same Wishlist page without any visual indication of an update happening. |
| **Steps to reproduce** | 1. Open website with valid URL  2. Navigate to Home page  3. Click any specific product.  4. Click heart icon.  5. Click on my account  6. Click on my Wishlist product  7. Click Add update Wist list button. |
| **Expected Result** | Clicking 'Update Wishlist' should redirect to a dedicated page for editing Wishlist items." |
| **Actual Result** | After clicking "Update Wishlist" doesn't redirect to a separate  update page. It remains on the current Wishlist page. |
| **Evidence/attachment** | SS: |
| **Severity** | Low |
| **Priority** | High |
| **Environment** | OS: Windows (x86) 11  Browser: Chrome 124.0.6367.208  Window size: 1536x730  Device: HP Laptop |

**Report: 22**

**Component / Module: My Wishlist page/ Share Wishlist**

**Reporter: Swastika Thapa**

**Date: 26-05-2024**

**Reviewer: Paramananda Lal Karn**

|  |  |
| --- | --- |
| **Defect ID** | W\_105 |
| **Defect Title** | Email Not Sent After Wishlist Share product. |
| **Module affected** | My Wishlist page/ Share Wishlist |
| **Reporter** | Swastika Thapa |
| **Reported on** | 26-05-2024 |
| **Status** | New |
| **Assigned To** | Developer ABC |
| **Defect Description** | When a user attempts to share a Wishlist product, the system displays a success message stating "Your Wishlist has been shared" but, the intended recipient does not receive an email notification informing them about the shared product. |
| **Steps to reproduce** | 1. Open website with valid URL  2. Navigate to Home page  3. Click any specific product.  4. Click heart icon.  5. Click on my account  6. Click on my Wishlist product  7. Click Share Wist list button. |
| **Expected Result** | When you share a product, the recipient should receive an email notification letting them know about the shared item. |
| **Actual Result** | The system displays a "**Your Wishlist has been shared**" message after clicking the share button, but the recipient doesn't receive an email notification about the shared product. |
| **Evidence/attachment** | SS: |
| **Severity** | Low |
| **Priority** | High |
| **Environment** | OS: Windows (x86) 11  Browser: Chrome 124.0.6367.208  Window size: 1536x730  Device: HP Laptop |

**Report: 23**

**Component / Module: Product page**

**Reporter: Swastika Thapa**

**Date: 26-05-2024**

**Reviewer: Paramananda Lal Karn**

|  |  |
| --- | --- |
| **Defect ID** | W\_106 |
| **Defect Title** | **'Position'** Sorting Not Functional" |
| **Module affected** | Home/Women/Tops/ Hoodies & Sweatshirts |
| **Reporter** | Swastika Thapa |
| **Reported on** | 26-05-2024 |
| **Status** | New |
| **Assigned To** | Developer ABC |
| **Defect Description** | The "Position" sorting option within the dropdown menu on the product page is currently malfunctioning. Clicking the up/down arrows next to "Position" does not sort products as intended. |
| **Steps to reproduce** | 1.Open website with valid URL  2. Navigate to home page  3. Hover women>top> Hoodies & Sweatshirts  4. Click the Hoodies & Sweatshirts  5. Click dropdown icon at top right  corner.  6. Select position  7. Click upside and downside arrow |
| **Expected Result** | Sorting by position using the up/down arrows in the dropdown menu. Sorting should be ascending/descending. |
| **Actual Result** | Clicking the up/down arrows next to the "Position" option in the dropdown menu doesn't sort products as expected. Products remain in their original order. |
| **Evidence/attachment** | SS: |
| **Severity** | Low |
| **Priority** | High |
| **Environment** | OS: Windows (x86) 11  Browser: Chrome 124.0.6367.208  Window size: 1536x730  Device: HP Laptop |

**Report: 24**

**Component / Module: UI Design**

**Reporter: Swastika Thapa**

**Date: 26-05-2024**

**Reviewer: Paramananda Lal Karn**

|  |  |
| --- | --- |
| **Defect ID** | U\_107 |
| **Defect Title** | Excessive whitespace, inconsistent image sizing, or lack of product spacing |
| **Module affected** | UI Design |
| **Reporter** | Swastika Thapa |
| **Reported on** | 26-05-2024 |
| **Status** | New |
| **Assigned To** | Developer ABC |
| **Defect Description** | UI layout presents inconsistencies that affect its visual appeal and bad UI. |
| **Steps to reproduce** | 1.Open website with valid URL  2. Observe the UI of every page |
| **Expected Result** | The UI should have good contrast between text/elements and the background, utilize clear and consistent fonts, and provide adequate space around content (text, buttons, images) and products for a balanced, readable layout. |
| **Actual Result** | Though fonts and colours look good, the layout feels messy. There's too much empty space, product pictures are different sizes, and they even overlap because they're too close together. This makes it hard to use the page. |
| **Evidence/attachment** | SS: |
| **Severity** | Low |
| **Priority** | High |
| **Environment** | OS: Windows (x86) 11  Browser: Chrome 124.0.6367.208  Window size: 1536x730  Device: HP Laptop |